

Variation Diagnostic

An essential tool for understanding healthcare utilisation in your local population



Commissioning the right healthcare has never been easy. Demand for NHS services continues to grow at a time when financial resources are increasingly constrained. As commissioners you will need to tackle these challenges head on. Having clear priorities will help you to deliver focussed and effective commissioning.

This is where UnitedHealth UK can help ... with our Variation Diagnostic



The Variation Diagnostic reviews components of your healthcare system and prioritises them for you.

It is an essential tool for understanding healthcare utilisation in your local population.

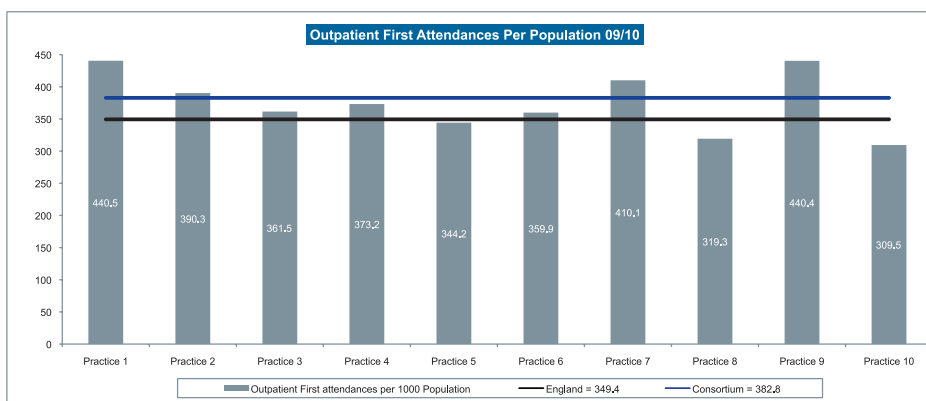
It will help you quickly and concisely identify over and under utilised services, unwarranted variation in care and anomalies in performance or data that may require further investigation.

Variation Diagnostic: Outpatient



Outpatient First Attendances by Consortium Practices

Practice 1 and Practice 9 have the highest first attendance rate in the Consortium.



Data Source: NHS Comparators

Variation Diagnostic drives your decision making



Insightful information into your healthcare system

The Variation Diagnostic begins with a detailed review of data relating to the population served by your practices and their specific healthcare needs.

It provides you with a comprehensive review of variation in clinical decision making within your practices. This includes use of inpatient services, outpatient, A&E usage and levels of prescribing.

A three tier benchmark approach to give you a complete picture

The Variation Diagnostic benchmarks your data at three levels to provide context and perspective.

- **Individual GP practice level** – compares utilisation levels for individual practices within your group.
- **Consortium level** – compares the utilisation levels of GP practices in your group, compared to other GP practices in the local area.
- **Regional level** – compares healthcare services for your existing PCT to regional and national benchmarks. This provides a high level health services landscape for comparison.

Delivering the Diagnostic to you

- We can respond very quickly to your request for the Variation Diagnostic – we just need the name of your practices to begin. It's that easy.
- Analytic, clinical and commissioning experts will review your data. Observations from the team are captured and recommendations made for actions and suggestions for further investigation.
- We can present at a time convenient for you – even at your next board meeting.

What is included...?

From data to decisions

You probably already have access to a vast quantity of data. However, translating that data into decisions and actions can be challenging. As commissioners addressing the QIPP agenda, you need to be confident that you are tackling the areas of greatest opportunity.

The Variation Diagnostic takes your data and turns it into information you can use to drive your decision making. The findings from the analysis will be presented to you by one of our Analytic experts who will also be able to answer questions you may have and provide further advice.

The clear, accessible format of the Diagnostic makes it a tool that you will be able to use in your conversations with colleagues, your PCT and Providers.

We just need the name of your practices to begin

Further Information

UnitedHealth UK
3rd Floor
3 Sheldon Square
Paddington
London
W2 6HY

Tel: 020 7121 0560

Fax: 020 7121 0561

Email: gpcommissioning@uhc.com

Web: www.unitedhealthuk.co.uk/GPCommissioning



About UnitedHealth UK

UnitedHealth UK is part of UnitedHealth Group – one of the most successful global health and well-being companies. Since 2002 we have been working in close partnership with all levels of the NHS, including Primary Care Organisations, Strategic Health Authorities, GP Commissioning Groups and the Department of Health.

We draw upon our global expertise and experience to support the NHS in delivering high quality and cost effective healthcare and improve the lives and well-being of patients. We combine leading edge information technology, analytics, consulting and health management solutions to drive improvements in health outcomes using the most clinically and cost effective evidence base.

We provide support in a range of areas including:

- Care pathway oversight and redesign;
- Contract negotiation and management;
- Data management and analytics;
- Disease prevention and utilisation management capabilities;
- Medicines Management, and Case and Condition Management;
- Risk stratification, profiling, and financial risk-pooling.